

VIRGINIA INFORMATION TECHNOLOGIES AGENCY
Rates and Charges as of July 2008

COMPUTER SERVICES RATES

<u>Billing Element</u>	<u>Rate</u>	<u>Unit</u>
<u>IBM</u>		
CPU Service	\$0.00205	per second
Remote Print	\$0.07	per 1,000 lines
Tape Service	\$0.040	per second
Tape Storage	\$0.00153	per megabyte/month
Disk Storage	\$0.10	per megabyte/month
Transaction Handling	\$7.53	per 1,000 transactions
<u>Unisys</u>		
CPU Service	\$0.0068	per second
Remote Print	\$0.20	per 1,000 lines
Tape Service	\$0.029	per second
Tape Storage	\$0.002990	per megabyte/month
Disk Storage	\$0.30	per megabyte/month
Transaction Handling	\$1.90	per 1,000 transactions
<u>Hosted Servers</u>		
Server Tape Backup (EBARS)	\$0.00052	per megabyte
Server Disk Storage	\$0.00210	per megabyte
Server Tape Storage	\$0.00030	per megabyte
Windows virtual server Std. OS	\$250.00	per server
Windows virtual server Ent. OS	\$324.00	per server
Windows SQL virtual server	\$170.00	per server
Unix virtual server	\$684.00	per server
Unix / Oracle virtual server	\$1,418.00	per server
<u>Other Computer Services</u>		
Local Print	\$1.55	per 1,000 lines
Web hosting	\$45.40	per website
Mainframe and server tape vaulting	\$0.00026	per megabyte
Citrix	\$62.70	per user
Juniper virtual firewall	\$314.00	per firewall
File and print	\$330.00	per customer
ACE Server FOBS	\$3.73	per FOB user
VPN Remote User	\$16.51	per VPN user

TELECOMMUNICATIONS SERVICES RATES

<u>Service</u>	<u>Rate/Surcharge</u>
Local Phone Service	Vendor Charge + 9.2%
Long-distance Services	Vendor Charge + 6.9%
Shared Voice Access	\$0.009 per minute
Private Circuits	Vendor Charge + 7.9%
<u>COVANET Circuits</u>	
Frame Relay	Vendor Charge + 14.4%
ATM	Vendor Charge + 14.4%
<u>VITA Network Access</u>	
Private Circuit	\$73.67 per circuit connected to DIT
ATM Circuit	\$73.67 per circuit connected to DIT
Frame Relay Circuit	\$25.00 per circuit up to 128 kb burst
	\$73.67 per circuit - 128 kb to 1536 kb bu
DSL Circuit	\$25.00 per circuit up to 128 kb burst
	\$73.67 per circuit - 128 kb to 1536 kb bu
Gateway	\$73.67 per circuit connected to Network.
Campus Network Access - data	\$8.06 per device
Campus Network Access - VOIP	\$1.18 per phone
Vendor Leased Equipment	Vendor Charge + 11.8%
VITA Leased Equipment	Vendor Purchase Price x 0.028
Installment Purchase Plan	Vendor Purchase Price x 0.0484
Verizon Service Order	\$16.94 per order
Other Charges and Credits (OC&C)	Vendor Charge + 8.9%
Dedicated Router Port Charge	\$268.00 per port (low speed) \$977.50 per port (high speed)
Dial Up Router Services	\$60.00 per port
<u>Internet and Web Services</u>	
Mail Box (1 megabyte of storage)	\$ 3.25 per month
Additional megabytes of storage	\$ 0.10 per megabyte

Managed Router Services

Managed Router – 64Kbps	\$248.70	per router
Managed Router – 128Kbps	\$751.45	per router
Managed Router – 256Kbps	\$792.25	per router
Managed Router – 512Kbps	\$825.29	per router
Managed Router – 768Kbps	\$1,072.93	per router
Managed Router – 1.536Mbps	\$1,240.03	per router
Managed Router – 3.072Mbps	\$2,565.50	per router
Managed Router – 6.144Mbps	\$4,119.86	per router
Managed Router – 45Mbps	\$7,082.87	per router

Managed Firewall Services

Managed firewall – ≤10 Users / ≤45Mbps	\$87.45	per firewall
Managed firewall – Unlimited Users / ≤45Mbps	\$117.85	per firewall

Managed Voice - Hosted VOIP

VoIP Service Initiation	\$61.04	per install
VoIP Basic Phone Set	\$22.08	per phone
VoIP Standard Phone Set	\$27.50	per phone
VoIP Enhanced Phone Set	\$30.28	per phone
VoIP Receptionist Phone Set	\$70.72	per phone
VoIP Conference Phone Set	\$43.49	per phone
VoIP IMAC	\$12.21	per occurrence
Unified Messaging Feature	\$2.14	per occurrence
Attendant Console Feature	\$36.62	per occurrence

TELEMEDIA SERVICES RATES

<u>Service</u>	<u>Rate</u>	<u>Unit</u>
<u>Voice - Audio and data conferencing</u>		
Reservationless Audio Conferencing - Tier I	\$0.047	per minute
Reservationless Audio Conferencing - Tier II	\$0.043	per minute
Reservationless Audio Conferencing - Tier III	\$0.039	per minute
Operator Assisted Audio Conferencing	\$0.187	per minute
Special Event Audio Conferencing	\$0.278	per minute
Conference Record Option	\$0.040	per minute
Audio Conferencing - No Show Fee	\$7.545	per participant
Audio Conferencing - Approved Participant List	\$3.772	per participant
Meeting Center Data Conferencing	\$0.202	per minute
Meeting Center Data Conferencing - Tier I	\$191.13	per user
Meeting Center Data Conferencing - Tier II	\$160.95	per user
Meeting Center Data Conferencing - Tier III	\$147.12	per user
Meeting Center Data Conferencing - Tier IV	\$124.48	per user
Meeting Center Data Conferencing - Tier V	\$116.94	per user
Meeting Center Data Conferencing - Tier VI	\$109.40	per user

CONSULTING SERVICES RATES

<u>Element</u>	<u>Rate Per Hour</u>
IT Service Group A	\$33
IT Service Group B	\$41
IT Service Group C	\$49
IT Service Group D	\$57
IT Service Group E	\$65
IT Service Group F	\$73
IT Service Group G	\$81
IT Service Group H	\$89
IT Service Group I	\$97

DECENTRALIZED (REMOTE) SERVICES

PC rates

<u>Service</u>	<u>Desktops</u>	<u>Laptops</u>	<u>PDA's</u>
Full service	\$86.90	\$121.99	\$12.88
Excluding purchase (allowing for one-time spending)	\$66.94	\$85.33	\$8.34
Excluding direct labor (allowing for T&M support)	\$42.35	\$62.59	\$4.54
PC Encryption			\$18.83 per PC

Server rates - Dollar ranges based on purchase price

<u>Service Types</u>	<u>Windows</u>	<u>Unix</u>
Full service		
< \$2K	\$704	\$854
\$2K-\$5K	\$704	\$854
\$5K-\$10K	\$940	\$1,184
\$10K-\$20K	\$1,311	\$1,648
\$20K-\$35K	\$1,866	\$2,305
\$35K-\$60K	\$2,709	\$3,250
>\$60K	\$2,709	\$3,250
Excluding purchase price		
< \$2K	\$641	\$791
\$2K-\$5K	\$641	\$791

\$5K-\$10K	\$804	\$1,048
\$10K-\$20K	\$1,039	\$1,376
\$20K-\$35K	\$1,367	\$1,805
\$35K-\$60K	\$1,847	\$2,388
>\$60K	\$1,847	\$2,388

Excluding direct support (labor)

< \$2K	\$291	\$338
\$2K-\$5K	\$291	\$338
\$5K-\$10K	\$487	\$539
\$10K-\$20K	\$817	\$874
\$20K-\$35K	\$1,332	\$1,147
\$35K-\$60K	\$2,135	\$2,218
>\$60K	\$2,135	\$2,218

Excluding VITA central hosting services provided under MOA

< \$2K	\$116	\$116
\$2K-\$5K	\$116	\$116
\$5K-\$10K	\$249	\$249
\$10-\$20K	\$498	\$498
\$20-\$35K	\$912	\$912
\$35-\$60K	\$1,575	\$1,575
>\$60K	\$1,575	\$1,575

Shared LAN device rates - Dollar ranges based on purchase price

<u>Service Types</u>	<u>All devices</u>
LAN attached (LAN capable) printers, plotters, scanners, etc	
Full service	
< \$500	\$47.85
\$500-\$1,500	\$47.85
\$1,500-\$3K	\$103.95
\$3K-\$6K	\$193.05
\$6K-\$10K	\$323.40
> \$10K	\$323.40

Excluding purchase (allowing
for one-time spending)

< \$500	\$29.70
\$500-\$1,500	\$29.70
\$1,500-\$3K	\$63.11
\$3K-\$6K	\$111.38
\$6K-\$10K	\$178.20
> \$10K	\$178.20

Excluding direct labor
(allowing for T&M support)

< \$500	\$33.00
\$500-\$1,500	\$33.00
\$1,500-\$3K	\$74.25
\$3K-\$6K	\$148.50
\$6K-\$10K	\$264.00
> \$10K	\$264.00

Network access rates

Service Types

All devices

Network attached devices, servers, enterprise devices, LAN devices, PC's

Applicable devices include all the above above plus network devices (routers, switches, etc) and enterprise devices (disk, tape, backup equipment)

Full service	\$28
Excluding purchase	\$21
Excluding labor	\$20

Network access charge applied to all devices attached to a VITA supported network including the network devices themselves

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